

TelstraClear offers this advice to all Internet users to assist you in keeping your computer and online activities secure.



# Advice for Internet Users

*Effective 1 July 2007*



[www.telstraclear.co.nz/go/internetsecurity](http://www.telstraclear.co.nz/go/internetsecurity)

# Ways to avoid a bill for \$20,000

*If you are an Internet user, regardless of your Internet Provider, online security is an important consideration.*

## What are some of the risks online?

- Viruses
- Worms
- Trojans
- Internet Diallers
- Spyware
- Keystroke Loggers
- Spam/Phishing
- Sniffers/Wardrivers
- File sharing software

## What you can do to minimise these risks!

- Ensure you have the latest internet security software installed on your computer. Keep it updated.
- Keep your Internet Explorer updated. Windows users should check the Microsoft website for Windows Updates. Macintosh users should visit the Apple web site.
- Install a firewall.
- Increase your internet browser security settings.
- Avoid clicking on links that offer you “free” access to websites.
- Turn off your computer when not in use, and unplug your internet modem from the phone line.
- Don't click on pop-ups or download software unless you are sure it is from a trusted source.
- Don't open email attachments unless you are sure they are safe.
- When paying for goods and services on-line ensure you only deal with reputable merchants and agencies that use secure sites ie those with an address starting with “https”.
- Add a pin code to your phone line to prevent unwanted toll calls.
- Avoid 'easy' passwords by including a mix of lower and upper case letters and numbers. Avoid using your date of birth, maiden name, child or pet's name.
- Never respond to email requests for personal information e.g. password, bank account number etc.
- **TelstraClear discourages the use of file sharing software. We remind users to monitor all data transfer and that users are responsible for all charges incurred.**

For more information on Online Security, visit the NetSafe website ([www.netsafe.org.nz](http://www.netsafe.org.nz)), provided by the Internet Safety Group.

The TelstraClear logo is positioned in the bottom right corner of the page. It features the word "TelstraClear" in a blue, sans-serif font, with a stylized orange and yellow circular graphic element behind the text.