


Understanding your TelstraClear Business Bill

This brochure explains where to look for important information and outlines some of the new and improved features of your bill. If you have any queries, please contact your account manager or call us on 0508 555 500.

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Mr A B Sample
Sample Company
1 Sample Street
Auckland 1001

TelstraClear Limited
Tax Invoice | Statement | Credit Note
GST No. 51-621-597
Private Bag 92143 Auckland
Business Customer Care Toll Free 0508 555 500
Residential Customer Care Toll Free 0508 888 800
www.telstraclear.co.nz

Statement Date: 30 Sep 05
Customer Number: **12345678**
Invoice Number: 19140564
Page No.: 1 of 20

Previous Charges


Previous Charges	390.16
Payments Received - Thank you	-390.16
Current Charges	
Total Voice Charges	55.45
Total Mobile Charges	42.67
Total Internet Charges	15.07
Total Other Charges	493.87
Current Charges	607.06
GST on Current Charges	75.88
Total Current Charges due by 26 Oct 05	682.94
TOTAL ACCOUNT BALANCE	682.94

13453/6133


Please detach and return with your payment. Cheques should be made payable to TelstraClear Limited

Please tick here if address details have changed and complete details overleaf

View your bill online at www.telstraclear.co.nz



Mr A B Sample
Sample Company
1 Sample Street
Auckland 1001



SATAC 000000000000 0000000000

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Customer Number: 12345678
Total Current Charges due 26 Oct 05: 682.94
Total Account Balance: 682.94
Amount Paid:

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Your Account number will now be shown as **Customer Number**, please quote this customer number when contacting us

If you receive a prompt payment discount, this will be included in **Total Other Charges**. The detail of the discount can be found in the **Summarised Other Charges** sections

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Customer Number: 12345678
Invoice Number: 19140564

13453/6133

Business Customer Care Toll Free 0508 555 500, Fax 0508 555 501
Residential Customer Care Toll Free 0508 888 800, Fax 0508 888 801

Change of Address Information

Name: _____
Street Address or P.O. Box: _____
City: _____ Post Code: _____
Telephone: _____

TC.06

PAYMENT OPTIONS

Direct Debit or Direct Credit:
Please phone TelstraClear Customer Care to make arrangements for this payment method or visit www.telstraclear.co.nz

By Mail:
Please detach this remittance and mail it with your cheque in the enclosed envelope. A receipt will not be issued.

Telephone/Internet Banking:
Please enquire with your Bank about setting up your telephone/internet banking to pay your TelstraClear Bill or visit www.telstraclear.co.nz for options.

Credit Card Payments:
Contact us to either make a one off payment or set up monthly payments from your credit card or visit www.telstraclear.co.nz to make payments online.

NZ Post Bill Payment:
Please detach this remittance and present it with payment at your NZ Post Shop.



Your total charges are displayed in 3 ways:

- A** By account
- B** By product then service
- C** By usage

Offering you a choice for analysing your bill

SUMMARISED INFORMATION BY ACCOUNT	
VOICE CHARGES	
Voice charges for AB Sample 12345678	Amount 55.45
Total Voice Charges	55.45
MOBILE CHARGES	
Mobile charges for AB Sample 12345678	Amount 42.67
Total Mobile Charges	42.67
INTERNET CHARGES	
Data charges for AB Sample 12345678	Amount 15.07
Total Internet Charges	15.07
OTHER CHARGES	
Other charges for AB Sample 12345678	Amount 493.87
Total Other Charges	493.87
TOTAL SUMMARISED CHARGES BY ACCOUNT	607.06
TOTAL CHARGES BY ACCOUNT	
AB Sample 12345678	Amount 607.06
TOTAL CHARGES BY ACCOUNT	607.06

A By account

Analysis Choice A

SUMMARISED INFORMATION	
SUMMARISED VOICE CHARGES BY PRODUCT	
Monthly Rentals	
Standard business line regional access	From 01/10/05 To 31/10/05 Quantity 1 Value 44.95 Amount 44.95
Wiring Maintenance	01/10/05 31/10/05 1 1.73 Amount 1.73
Total	46.68
Usage Charges	
Local Calls	From 01/09/05 To 30/09/05 Quantity 3 Min:Sec 3.44 Amount 0.19
National Calls	01/09/05 30/09/05 2 2.61 Amount 4.06
International Calls	01/09/05 30/09/05 2 8.73 Amount 1.86
Land to Cellular	01/09/05 30/09/05 2 6.85 Amount 2.86
Total	8.77
TOTAL CURRENT VOICE CHARGES (excl GST)	55.45
SUMMARISED VOICE CHARGES BY SERVICE	
Voice Charges for 04 939 0000	
Monthly Rental	Amount 46.68
Usage Charges	8.77
Total	55.45
TOTAL CURRENT VOICE CHARGES (excl GST)	55.45
SUMMARISED MOBILE CHARGES BY PRODUCT	
Monthly Rentals	
TalkZone 34/34/10 Pricing Plan	From 01/10/05 To 31/10/05 Quantity 1 Value 34.00 Amount 34.00
Total	34.00
Usage Charges	
International Calls	Quantity 4 Min:Sec 13.54 Amount 6.12
Vodafone National and Cellular Calls	3 05:16 0.94
Text Messaging	2 00:02 0.34
VPN Calls	3 12:41 1.27
Total	8.67
TOTAL CURRENT MOBILE CHARGES (excl GST)	42.67
SUMMARISED MOBILE CHARGES BY SERVICE	
Monthly Charges for 029 920 0000 - AB Sample	
Monthly Rental	Amount 34.00
Discounts	8.67
Total	42.67
TOTAL CURRENT MOBILE CHARGES (excl GST)	42.67

B By Product

Voice by product

B By Service

Voice by service

Analysis Choice B

Analysis Choice B

SUMMARISED INTERNET CHARGES BY PRODUCT	
Monthly Rentals	
Monthly Flat Rate Plan	From 01/10/05 To 31/10/05 Quantity 1 Value 15.07 Amount 15.07
Total	15.07
TOTAL CURRENT INTERNET CHARGES (excl GST)	15.07
SUMMARISED INTERNET CHARGES BY SERVICE	
Internet Charges for the music	
Monthly Rental	Amount 15.07
Total	15.07
TOTAL CURRENT INTERNET CHARGES (excl GST)	15.07
SUMMARISED OTHER CHARGES BY PRODUCT	
One off Charges	
Miscellaneous Charge	From 23/09/05 Quantity 1 Value 500.00 Amount 500.00
Discounts	
1% Prompt Payment Discount	1 -6.13 Amount -6.13
Total	493.87
TOTAL CURRENT OTHER CHARGES (excl GST)	493.87
SUMMARISED OTHER CHARGES BY SERVICE	
Other Charges	
One off Charges	Amount 500.00
Discounts	-6.13
Total	493.87
TOTAL CURRENT OTHER CHARGES (excl GST)	493.87

B By Product

Other Charges by product

B By Service

Other Charges by service

Analysis Choice B

Analysis Choice B



Statement Date 30 Sep 05
Customer Number 12345678
Invoice Number 19140564

VOICE CHARGE DETAIL

■ VOICE CHARGE FOR 04 939 0000

	From	to	Amount
Standard business line regional access	01/10/05	31/10/05	44.95
Wiring maintenance	01/10/05	31/10/05	1.73
Total			46.68

USAGE

■ LOCAL CALLS

Date	Time	No Called	Min:Sec	Amount
01/09/05	9:52am	04 385 2919	00:26	0.04
01/09/05	9:53am	04 385 2919	03:02	0.11
01/09/05	10:24am	04 971 6940	00:16	0.04
Total Local Calls				0.19

■ NATIONAL CALLS

Date	Time	No Called	Place	Min:Sec	Period	Amount
02/09/05	10:30am	06 000 0000	NAPIER	00:50	AD, ED	0.15
02/09/05	11:34am	07 000 0000	TAURANGA	02:11	AD, ED	3.91
Total National Calls						4.06

■ INTERNATIONAL CALLS

Date	Time	No Called	Place	Min:Sec	Period	Amount
08/09/05	9:42am	0017 14 7747817	UNITED STATES	07:28	Pk	1.34
16/09/05	11:46am	0018 88 5909700	UNITED STATES	01:45	Pk	0.32
Total International Calls						1.66

■ LAND TO CELLULAR CALLS

Date	Time	No Called	Place	Min:Sec	Amount
01/09/05	2:34pm	021 144 3026	VODAFONE MOBILE	04:04	1.60
01/09/05	5:24pm	021 135 9702	VODAFONE MOBILE	01:25	0.64
02/09/05	12:29PM	027 275 6047	TELECOM MOBILE CDMA	01:56	0.62
Total Land to Cellular Calls					2.86

TOTAL VOICE CHARGES FOR 04 939 0000

55.45

C By usage

Displays actual call duration

Analysis Choice C



Statement Date 30 Sep 05
Customer Number 12345678
Invoice Number 19140564

MOBILE CHARGE DETAIL

■ CUSTOMER NUMBER 12345678

Charges for 029 920 0000

	From	to	Amount
TalkZone 34/34/10 Pricing Plan	01/10/05	31/10/05	34.00
Total			34.00

USAGE

■ INTERNATIONAL CALLS

Date	Time	No Called	Place	Min:Sec	Period	Amount
28/09/05	9:15am	001 7147747817	United States	02:15	PK	1.32
28/09/05	10:10am	001 7147747817	United States	08:12	PK	3.92
29/09/05	3:20pm	001 8885909700	United States	00:56	PK	0.44
30/09/05	4:07pm	001 7147747817	United States	00:32	PK	0.44
Total International Calls						6.12

■ NATIONAL AND CELLULAR CALLS

Date	Time	No Called	Place	Min:Sec	Period	Amount
26/09/05	9:20am	707	Messaging	01:50	PK	0.17
26/09/05	3:33pm	021 143 0518	Mobile Call	01:00	PK	0.34
26/09/05	3:44pm	021 143 0518	Mobile Call	01:16	PK	0.43
Total National and Cellular Calls						0.94

■ TEXT MESSAGING

Date	Time	No Called	Min:Sec	Period	Type of Call	Amount
26/09/05	8:25am	025 598 964	00:01	RtTr	TXT	0.17
26/09/05	10:50pm	027 406 6047	00:01	RtTr	TXT	0.17
Total Text Messaging Calls						0.34

■ VPN CALLS

Date	Time	No Called	Place	Min:Sec	Amount
29/09/05	4:31pm	029 920 0020	TelstraClear Mobile	05:10	0.52
29/09/05	4:52pm	029 920 0020	TelstraClear Mobile	01:00	0.10
29/09/05	4:31pm	029 920 0022	TelstraClear Mobile	06:31	0.85
Total VPN Calls					1.27

TOTAL MOBILE CHARGES FOR 029 920 0000

42.67

INTERNET CHARGE DETAIL

■ INTERNET CHARGES FOR AB@SAMPLE.COM

	From	to	Amount
Monthly Flat Rate Plan	01/10/05	31/10/05	15.07
Total			15.07

TOTAL INTERNET CHARGES FOR AB SAMPLE

15.07

Analysis Choice C

Analysis Choice C