



# TelstraClear Next IP Network™ IP Gateway™

Communicate with ease.  
Work together with us to achieve greater  
efficiency in your communications services.

0508 555 500  
[www.nextip.co.nz](http://www.nextip.co.nz)



**TelstraClear** Now's Good

As business telecommunications become more advanced, so does the need for simpler, more user-friendly ways of managing them. With the convergence of voice and data into one network, IP Gateway™ reduces the complexity, cost and time your organisation spends delivering comprehensive communication services.

IP Gateway™ is a hosted business telephone service, which offers advanced call control functions, web-based management options, and the ability to connect multiple sites together in one easy system.

## Recommended if you:

- Have multiple sites and want the ability to connect them together in one easy system
- Require a fixed price monthly bill
- Need a simple and easy solution
- Want to choose to manage your own staff moves, additions and changes
- Prefer one bill, one price and one supplier

## Your Competitive Advantage

### A pathway to the future

Being built on TelstraClear's Next IP Network means you can be assured of a high quality telephone service with high performance and reliability.

### Flexibility

Choose from one of three packages with a variety of telephone services and functionality options.

## Easily scalable

Many organisations moving from TDM to IP-based solutions have had to endure a 'forklift' upgrade, which means replacing all current telephony infrastructure with new IP telephony infrastructure. At TelstraClear, we remove this inconvenience by leasing you the hardware needed to run on TelstraClear's Next IP Network as part of the IP Gateway package.

## Seamless services

You can now integrate the network seamlessly into Microsoft Outlook via a simple toolbar.

## Your Profitability Advantage

### Lower costs

IP Gateway is delivered virtually via the TelstraClear network, which means your business no longer needs to invest in expensive, on-premise hardware at one or more sites. We remove the set-up costs, ongoing maintenance and upgrade expenses of PABX ownership.

### Simplicity

With IP Gateway we have created just 5 calling zones for your added convenience and simplicity. Within the same zone, calls between your staff (desk to desk) are free, meaning you can bring together your multiple locations in one easy, virtual service.

### Only pay for what you need

Our telephony packages have varying levels of features to ensure that costs are optimised so you only pay for what you need. IP Gateway subscription is based on a per user basis, and being network based, means you only pay for as many 'licenses' as you need and add and subtract them at will.

### Reduce your IT costs

We integrate voice and data into a single data network eliminating the expense of maintaining dual networks, while becoming more resourcefully efficient.

# TelstraClear Next IP Network™ IP Gateway™

## Getting Started

All you need to do is choose from one of our three available packages, the Everyday, Advanced or Premier Pack. Each package includes a range of value-added features to provide the service and functionality that is best suited to your business requirements.

### Everyday Pack

The Everyday service pack is for occasional use devices, such as speakerphones/ reception phones/ eftpos/ fax machines and nightbells.

### Advanced Pack

This package provides a good balance of basic, commonly used services, with more advanced features such as call forward always, call forward busy, do not disturb and various call waiting options.

### Premier Pack

A comprehensive package of telephony services with all the features of our Advanced Pack, plus simultaneous ring, selective call acceptance and priority alert.

## Key Features

### Easy to use and simple to manage

IP Gateway can be run from a desktop. Network users can easily access the most frequently used telephony features with a click of a button.

### Flexible and easily scalable

It's scalability makes it ideal for organisations with sites ranging from large head offices through to small branch offices and remote locations.

### Greater communication efficiency

With IP Gateway, the convergence of voice and data in the one network provides organisations with a far richer, more efficient communications experience.

### Take control

We hand you full control of your telephony solution through a web portal whilst TelstraClear maintains the core platform. You're free to concentrate on your core business while we help you stay productive with the latest technology.

Features	Everyday	Advanced	Premier
Caller ID	•	•	•
Call Park	•	•	•
Last Number Redial	•	•	•
Call History	•	•	•
Music on Hold	•	•	•
Call Forward		•	•
Call Return		•	•
Call Transfer		•	•
Call Waiting		•	•
Do Not Disturb		•	•
3-Way Calling		•	•
Alternate numbers			•
Call Notify			•
Call control toolbar (CommPilot)			•
Toolbar integration with Microsoft Outlook			•
Remote Office (any number as prime extension)			•
Speed Dial 8 (8 numbers on speed dial)			•
Simultaneous Ring (eg dual ring mobile and fixed)			•



## Optional Extras

### IP Gateway Receptionist

This allows your Receptionist to manage calls, send and transfer calls without having to use the telephone and monitor users from their status – everything can be done from the screen! With Call Waiting, Reception can see one other call in the queue.



### Auto Attendant

A touch tone activated Auto Attendant feature allows you to configure a menu system to enable callers to gain access to your company without human assistance. Calls from each of your Auto Attendants are charged at standard rates for that call type.

### Call Centre Express (Automatic Call Distribution and Queuing)

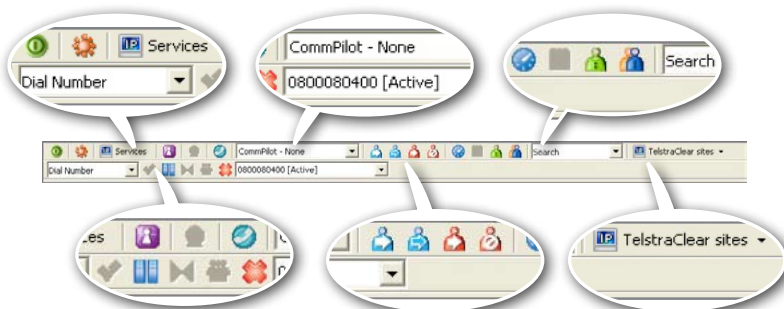
Allows a telephone number to be configured so that callers may be queued using Music on Hold and Comfort Greetings, until they can be distributed to a queue member User once they are available.

### Voice Messaging

All users receive a flexible Voice Messaging box that allows callers to be greeted with a pre-recorded message, and for a recorded message to be made available to the User. E-Mail integration options are available.

### Telephony Toolbar

IP Gateway comes with an optional computer-based toolbar that integrates with Microsoft Outlook and Internet Explorer and enables users to receive, initiate and control calls from their computers. TCL supply the software and Users download and install this onto their computer.



## Terms and Conditions

IP Gateway is only available on TelstraClear's own network with a TelstraClear phone line and calling plan. Please contact TelstraClear Customer Service or your Account Manager for more details. A minimum 12 month contract term applies. Installation, access, calling and early termination charges apply.

Standard TelstraClear Business terms and IP Gateway terms apply.

*To find out more about how TelstraClear IP Gateway can improve your business outcomes, please call us on **0508 555 500** or visit **www.nextip.co.nz**.*

TelstraClear Next IP Network™  
IP Gateway™

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**This service is reliant on mains power. In the event of power outage, connection to Emergency Services (111) will NOT BE POSSIBLE. Please ensure you have an alternate means of contacting Emergency Services in case of mains failure.**

### Business Customer Care

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